



TERMS & CONDITIONS

**In case of emergency, call 911; provide our address and the closest campsite # or building.
Fogg Brook Resort
147 Lang Hill Road, Palmyra, Maine 04965**

For other urgent issues, call (207) 355-5515, option 2; leave a voicemail, if necessary. For less timely matters, please call during daytime hours or email camp@foggbrookresort.com.

We believe all guests are entitled to quiet, safe, and peaceful enjoyment of the resort and surroundings. Therefore, all those on the premises are subject to the following rules & policies.

CANCELLATIONS & REFUNDS

- Full payment is required for each 1-night stay, guest suite reservation, and for any add-ons.
- Stays of 2 nights or more require a 50% deposit.
- Reservations which occur during a holiday weekend require full payment and are non-refundable.
- Cancellations made 21+ days prior to arrival will receive a full refund (less a \$25 administrative fee). Does not apply to holiday weekends/themed – Memorial Day, 4th of July, Father's Day, Labor Day, Fall Fest, Christmas in July.
- **Cancellations made within 20 days of scheduled arrival date will not receive a refund.**
- See full [Cancellation & Refund Policy](#) for details or contact the resort for more information.

CHECK-IN / CHECKOUT

- Campground Check-In: 2:00 PM – 5:00 PM
- Campground & Lodging Check-Out: By 11:00 AM
- If your plans fall outside these times, you are welcome to call and see if other options might be available.

GENERAL RESORT

- **Quiet Hours are 10 PM to 8 AM.** Disturbing noises, loud vehicles, music, outside cooking, voices louder than a whisper, bright lights, or anything else that disrupts is prohibited during this time. All unaccompanied minors must be on their campsite or inside their suite and all visitors not staying overnight must depart by 10 PM.
- Take care of our beautiful trees & surroundings. Do not drive in nails, mutilate, or cut down vegetation.
- Minimal hammocks, climbing nets, and/or clotheslines are acceptable within your own campsite if they do not harm anything or disrupt others' enjoyment of the campground.
- Be kind to our wildlife and always view from a safe distance. Do not tempt animals by leaving out food, trash, or other attractants. We are guests in their habitat, so do not approach, touch, or feed anything that is not your family... especially the golfers!
- Always stay on marked roadways & paths. Respect other guests and do not cross through campsites.
- Generators may not be used unless there is a power outage. Other vehicle engines or motors may not idle for more than 5 minutes.
- Events with family and friends can be fun if they don't get too loud or disrupt others' enjoyment of the resort. Any gatherings of more than 12 people must be pre-approved by resort management. Space may be available for reservation in the lodge events hall for such gatherings. Contact management for availability and pricing.

- Occasional packages and important mail may be scheduled for delivery no sooner than 10 days before your arrival date. It must be clearly labeled with ATTN CAMPGROUND, and the primary guest name listed on your reservation. Note: the USPS does not allow forwarding from our business address nor will we forward or re-deliver items after checkout. We take no responsibility for late or mis-delivered mail, so plan accordingly.
- Solicitation including door-to-door or selling from a booth, table or the like on Fogg Brook Resort grounds is prohibited. No selling of any kind can happen in the campground or anywhere on resort property.

CAMPSITE

- Up to 6 people, with at least 1 person age 21 plus are allowed per campsite and must be named as registered guests at the time of check-in.
- In addition to the primary camping unit, one sleeping or dining tent is permitted (if space allows). Switching from your designated campsite or using space and/or service connections beyond your own campsite is not allowed without express written permission.
- **Lawn carpets or ground covers are not permitted for more than 3 consecutive days** within a 10-day period and must not extend beyond awning. Full-season guests may be exempt with express written permission from resort management.
- Campsite amenities include a fire ring, a picnic table, water, and 20A electric hookup. (30A & 50A electric hookups and sewer hookups are available at select locations.)
- **Electrical use is metered per campsite to allocate charges** accurately from the time of check-in until the time of checkout. Guests must maintain a valid payment card on file which will be charged upon checkout for short-term stays or at the end of each month for long-term stays.
- Please keep your site and surrounding areas clean and orderly. **Do not throw food, trash, or cigarette butts onto the ground or into fire pits.** Doing so creates an unpleasant camp and attracts unwelcome critters to your site.
- Deposit all trash in the green GARBAGE bins located throughout the campground. Only empty beverage bottles & cans may be deposited in the green RECYCLE bins. You are welcome to take your empties or other recyclables to the redemption / collection center of your choice.

RENTAL UNITS

- During especially wet/muddy/snowy weather, please remove shoes or boots upon entering the rental units.
- Trash cans are in the bathroom(s) and kitchen. Extra bags are under the sink (or let us know if you need more). If the trash fills during your stay, please combine into a kitchen bag, tie it closed, and set it just outside and promptly message us. We'll be glad to pick it up.
- All beverage bottles & cans (non-dairy) purchased in Maine may be returned to receive a deposit back from the redemption center of your choice. Otherwise, please lightly rinse each bottle or can, collect them in the designated kitchen bin, and we will recycle them for you.
- More details on TV, appliance and AC/Heat operation, checkout procedures, etc. will be provided within your rental units (or ahead of time upon request).
- NOTE: you may be billed for excess cleaning costs beyond changing linens, light cleaning, and sanitizing of the rental suite. A \$250 fee will also apply for smoking inside, unapproved parties, or pets.

WATER & WASTEWATER

- Maine state law requires a back-flow prevention valve at all campsite water faucets to prevent potential contamination of our water supply. The valve will not impede your water pressure. Keep it in place when connecting your water hose and leave it behind when you depart.
- **Dumping of grey water (dish or bath water), or black water (sewage) onto the ground is against the law.** Ensure you are properly connected to the sewer hookup without any leaks. Otherwise, use your RV or external collection tanks and the two campground dump stations.
- Flush only septic-safe toilet paper and natural waste into our sensitive sewer system. Use trash bins for feminine products, paper towels, etc. Please - no matter what the label says, **no wipes are flushable.**

SMOKING

- Smoking or vaping of any kind is prohibited inside of (or within 30 feet around) the lodge, clubhouse, bathhouse, laundry, pool area, playground, recreation areas, or wherever children are gathered.
- Cigarette and cigar butts, chewing tobacco spit, or other tobacco debris is unhealthy for animals & children, and often leaves an unsightly mess that does not easily break down. **Deposit all butts & debris into your own containers or in designated ashtrays located around our buildings. Once fully extinguished, throw your ash containers into the campground garbage bins.**
- When smoking, please respect the wishes of those around you.

VEHICLES

- **SLOW DOWN! Speed Limit is 9 MPH.** No gas pedal is needed, and you will not reach your destination any faster. Respect people at play, the animals we love, and the calm of our resort. **Excessive speed or other unsafe driving is cause for removal from the resort.**
- No more than 2 registered guest vehicles may be parked on a campsite (if space allows). Please do not drive over the fire ring, important family members, or friends.
- Guest suite parking is available for 1 or 2 vehicles in designated spots. As space allows, additional vehicles may be parked nearby.
- For the safety of everyone and according to state law, vehicles entering the campground area must be registered at the camp office during regular business hours.
- **All unregistered and visitor vehicles must park in the visitor parking lot.** Vehicles of visitors with mobility issues or those of registered service providers may be permitted in the campground area only with special permission.
- Parking at unoccupied campsites or other shared campground spaces is prohibited.
- Roadways must remain clear for other guests, as well as for service and emergency vehicles.
- Vehicle repairs, oil changes, car washes, etc. are prohibited. If an emergency repair is required, permission must first be granted by resort management.
- **Personal golf carts & ATVs or similar are allowed by permit only and must be accompanied by proof of insurance, a separate registration form, and fee (golf carts only).** ATVs or similar are allowed on roadways only as transportation from camp site to Lang Hill Road, a public access route. Recreational ATV riding of any kind on resort grounds is prohibited.
- Golf carts may be available for rent to resort guests. Additional policies & fees apply.
- Insurance and a valid driver's license are required to operate any motorized vehicle at Fogg Brook.

CAMPFIRES

- Invasive pests like the Emerald Ash Borer are impacting the native forest and woodlands of our community. **By order of the Maine Bureau of Forestry, only locally sourced hardwood or state-certified heat-treated firewood is allowed into the campground.** The highest risk of spread occurs during the same months our campground is open, so any out-of-area or infected wood brought here must be safely & completely burned within 24 hours of arrival. Local firewood can be purchased at the lodge or from our neighbors. Keep it local - buy only what you will burn before departure.
- Pallets and construction debris contain nails, screws, and other toxins. Do not burn them here!
- Campfires must be contained within the designated fire ring & location, always attended to, and must be fully extinguished by 11 PM.
- Despite the mesmerizing flames, campfires are not magical. **What you throw into the fire ring will not disappear before the next guest arrives a few hours after your departure. Please - throw all trash, extinguished cigarettes, and food into the green garbage & recycle bins.**
- We reserve the right to extinguish unattended campfires. We also reserve the right to seize any improperly secured s'mores or marshmallows.

ANIMALS

- While we allow up to 2 registered pets per campsite, they are not permitted inside our guest suites, the lodge, clubhouse, bathhouse, laundry, or pool area.
- If you have nearby friends or family stopping for a visit, ensure they leave their pets at home.
- Please let us know in advance if bringing an approved service animal.
- All campground pets must be well-behaved, on a leash or kenneled, and always accompanied by their owner. Up-to-date tags and vaccination paperwork is also required.
- Any aggressive pet behavior will result in expulsion from campground.
- **Pet waste must be picked up immediately, bagged, and deposited in a garbage bin.** It MAY NOT be left in the woods or elsewhere.
- Owners are responsible for any injury or damage caused by their animals.
- Located on the wooded loop near campsite #15, our off-leash dog park is available for well-behaved dogs and their humans.

SAFETY

- A responsible adult 21 years or older must be at your site or in your guest suite anytime children are present. When exploring the resort, children aged 9 and under must always be accompanied by a responsible adult.
- Maine State Law requires kids aged 15 & under to wear helmets while riding bikes, skateboards, etc.
- Alcoholic beverages may be enjoyed only by those aged 21 or older and within your own campsite or suite (or where available as part of a resort event). Observe all signs and directions from resort staff regarding where alcohol may be consumed.
- Excessive drinking, use, sale, or possession of illegal drugs, or unruly behavior will result in ejection from the resort without refund.
- **The use, display, or carry of firearms, fireworks, slingshots, archery equipment, BB guns, bazookas, tanks, submarines, or any other weaponry is prohibited on Fogg Brook Resort property.**
- For safety and privacy reasons, drones, lanterns, or other flying objects are prohibited.
- There are two AEDs located on site, one is at the lodge in between the main entrance and ice machine.

SWIMMING POOL

- The in-ground swimming pool is generally available from Labor Day to Memorial Day.
- **WARNING: NO LIFEGUARD ON DUTY - USE POOL AT YOUR OWN RISK**
- All children aged 13 and under must be accompanied by an adult swimmer.
- The pool is not as deep as it might look. **NO DIVING** is allowed!
- Glass containers are prohibited in the pool area. One small break can close the pool for weeks!
- Pets are not allowed in the pool area.
- Maine health code requires all swimmers to shower before entering the pool.
- Babies & Toddlers must use swim shorts/diapers in the pool. Regular diapers are not allowed.
- Blue & White Safety Items (life ring, ropes, deep-end rope), first aid kit, rescue breather, and rescue hook are not toys. Do not play with or climb onto these state-required safety items.
- **In case of an emergency, call 911.**
- The pool is open from dawn until dusk; however, you must remain quiet if swimming before 8am. The pool is closed periodically for routine cleaning.
- Our swimming pool is governed by the Maine health code and is subject to closure if water chemistry is not in balance or for any other reason deemed unsafe.

OCCUPANCY & VISITORS

- Do not exceed the number of overnight guests allowed for your campsite or guest suite.
- Fogg Brook Resort is private property. For the safety of everyone, all those on the premises are subject to our rules and policies. Only registered guests and their visitors are permitted in the campground area. Visitors (including service providers) must be greeted by their fellow guest and registered at the camp office during regular business hours. Guests must always accompany their visitors.
- Day visitors going to your site or suite only for 3 hours or less are exempt from paying an entrance fee.

- Each visitor aged 3 and older who engages in recreational games or activities, enters the pool area, uses the showers, is on-site more than 3 hours, or stays overnight must pay a daily fee.
- Overnight visitors must depart by 12 PM the next day or must pay another visitor fee.
- Service providers must register with the resort by providing up-to-date insurance and other ID during business hours. Each service call requires a stop at check-in to meet their guest and be admitted.
- Guests are responsible for the actions of their visitors and service providers.

WI-FI & INTERNET

- Fast, complimentary Wi-Fi is available inside and outside the lodge building, bathhouse, much of the recreation area, and in the pub. More information will be provided upon arrival.
- Paid, premium Wi-Fi is available at each campsite and is designed for downloading pre-recorded movies/shows, uploading or downloading photos & video, or working-from-home. Packages are available for purchase in 1-day, 3-day, 1-week, or 1-month increments.
- Our network may not match the same levels you experience elsewhere. While our Wi-Fi is fast, it is not designed for intense uses, such as gaming, or streaming live television. The Wi-Fi service is subject to many factors, including tree coverage, nearby RVs, number of concurrent users, and weather conditions. If all else fails, we have games, books, and puzzles available.
- For immediate assistance with internet issues, contact the Wi-Fi provider directly. **DO NOT CALL THE OFFICE.** If the issue cannot be resolved after calling the provider and following their guidance, you are welcome to alert resort staff during regular business hours for further assistance.

WRAP-UP

- All guests and visitors use the resort at their own risk. The registered guest agrees to indemnify and hold resort owners and management harmless from any loss, cost, or damage incurred because of the activities of the registered guest, their family members, invitees, and visitors.
- All personal property brought into the resort is at your own risk. Resort owners and management shall bear no responsibility for the damage, loss, or theft of such property.
- All those on the premises assume the responsibility of maintaining liability insurance coverage on their vehicles and property. Fogg Brook Resort is not responsible for damage to any vehicle or personal property for any reason including accidents, fire, vandalism, or an act of God (i.e., wind, lightning, hail, fallen branches, trees, etc.).
- Management reserves the right to remove anyone who is deterring from the enjoyment or safety of others, without refund.
- At their discretion, management may interpret or change these policies in a verbal or written manner.
- Please be respectful & kind to your fellow guests and our staff; you should expect the same in return.

If you have read this far, congratulations! This is a lot of the little stuff. The big stuff is having fun with your friends and family in this beautiful place. Thanks for visiting and enjoy your time at Fogg Brook Resort!